

speedtouch™

Broadband Starter Kit

SpeedTouch™ 330

USB ADSL Modem
Quick installation guide



► Step 1

Software Installation

Before installing the SpeedTouch 330 Broadband Starter Kit, ensure that your service activation date has passed and that your computer meets the minimum system requirements highlighted below.

Installation of the SpeedTouch 330 is quick and easy. Firstly insert the installation CD in to the computer you will be using to connect to your broadband service.

PC USERS: the CD should autoplay and display the welcome menu as shown. If the CD fails to autoplay, open Windows Explorer, locate the CD content, and double click on the application **start.exe**. From the menu click on **SpeedTouch USB/330 Software** then click on **Install USB/330 Software**. Follow the onscreen prompts selecting **Next** when prompted to complete this part of the installation.

MAC USERS: we recommend following the installation instructions provided in the User Guide included on the installation CD.



Step 2 ►

Minimum Specifications:

USB port: v1.1 compliant

PC Specifications:

- 30 MB of free disk space
- Windows 98/98SE/ME:
 - Pentium processor 166 MHz or compatible
 - 32 megabytes (MB) of memory
- Windows 2000/XP:
 - Pentium II processor or compatible
 - 64 MB of memory

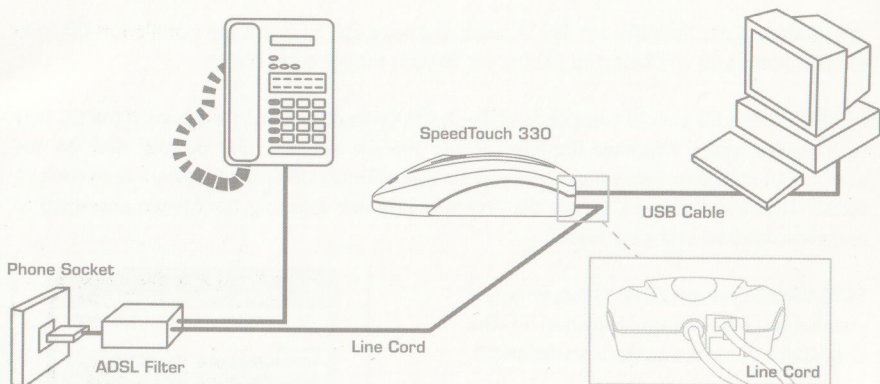
Mac Specifications:

- For Mac OS 8.6 and Mac OS 9.x
 - 640 kilobytes (KB) of free disk space
- For Mac OS X v10.1:
 - 121 megabytes (MB) of free disk space (during installation process)
- For Mac OS X v10.2 and v10.3:
 - 21.6 megabytes (MB) of free disk space (during installation process)

► Step 2

Connect the SpeedTouch 330

Connect the SpeedTouch 330, ADSL filters and line cord as shown in the diagram below.



When you connect the SpeedTouch 330 to your computer, Windows will install networking support for your modem and the installation will complete automatically.

ADSL Filters

For your broadband service and your voice calls to operate correctly, an ADSL filter must be fitted to all your telephone extensions that have a telephony device connected.

This includes: telephone handsets, fax machines, dial-up modems, satellite/digital TV receivers (such as Sky) and alarm systems.

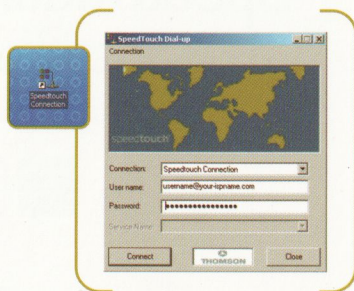
Additional filters can be purchased from your service provider, retailer or online at:
www.speedtouchonline.com

► Step 3

Getting Online

In order to connect to your broadband service you will need the username and password provided to you by your service provider.

Each time you wish to establish a broadband connection, locate and double click on the **SpeedTouch Connection** icon on your desktop. In the SpeedTouch Dial-up window enter your username and password and select **Connect**.



Dr. SpeedTouch

Your SpeedTouch 330 Broadband Starter Kit includes a self-diagnostics utility called Dr. SpeedTouch. This application can be found on the Installation CD, and can be installed from the CD's menu.

If you are experiencing connection problems, Dr. SpeedTouch can provide useful information about your broadband connection and diagnose common problems with your computer's configuration.

Installation CD

SpeedTouch™ USB/330 USB ADSL Modem

in the SpeedTouch range
and accessories log on to
speedtouch

Broadband Starter Kit
Version 3.01 UK
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speedtouch™

www.speedtouch.co.uk

Help

If you are experiencing difficulties with your modem installation and/or broadband connection the following assistance is available to you:

Ensure that your broadband service has been activated. This will only occur on the date provided to you by your service provider.

Run the Dr. SpeedTouch diagnostics utility. This utility will advise you of the most common problems experienced by users connecting to Broadband and will guide you through correcting any problems.

Look through the User Guide. This document is located on the Installation CD, and can be accessed using the CD's menu. The User Guide includes troubleshooting information including a description of the SpeedTouch 330's USB and ADSL LEDs.

If you have purchased your broadband starter kit from a service provider, or have been provided the SpeedTouch 330 as part of a broadband package, contact the service provider's helpdesk for further assistance.

Contact the SpeedTouch helpline between 9am and 7pm, Mon to Sat (closed public holidays), on 0906 3022114. Calls to the SpeedTouch helpdesk are charged at 50p per minute. Maximum call duration 20 minutes. Your call may be monitored or recorded for training purposes. Caller must be over 18 yrs of age and have the permission of the telephone bill payer. Call charges correct at 1 Feb 2004. Alternatively, e-mail the SpeedTouch helpdesk at dslcontact@thomson.net

Safety Instructions

BEFORE USING THIS PRODUCT, IT IS RECOMMENDED TO CAREFULLY READ THESE INSTRUCTIONS

Warning: When using this product, always follow the basic safety precautions to reduce the risk of fire, electric shock and injury to persons, including the following:

- Always install the product as described in the documentation that is included with your product.
- Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use this product to report a gas leak in the vicinity of the leak.

Directive

Unless express and prior approval by Thomson in writing, you may not:

- disassemble, de-compile, reverse engineer, trace or otherwise analyze the equipment, its content, operation, or functionality, or otherwise attempt to derive source code (or the underlying ideas, algorithms, structure or organization) from the equipment or from any other information provided by Thomson, except to the extent that this restriction is expressly prohibited by local law;
- copy, rent, loan, re-sell, sublicense, or otherwise transfer or distribute the equipment to others;
- modify, adapt or create a derivative work of the equipment;
- remove from any copies of the equipment any product identification, copyright or other notices;
- disseminate performance information or analysis (including, without limitation, benchmarks) from any source relating to the equipment.

Such acts not expressly approved by Thomson will result in the loss of product warranty and may invalidate the user's authority to operate this equipment in accordance with FCC Rules. Thomson disclaims all responsibility in the event of use that does not comply with the present instructions.

Safety instructions

Climatic conditions

This SpeedTouch™ product is intended for:

- In-house stationary desktop use; the maximum ambient temperature may not exceed 40°C (104°F).
- It must not be mounted in a location exposed to direct or excessive solar and/or heat radiation.
- It must not be exposed to heat trap conditions and must not be subjected to water or condensation.
- It must be installed in a Pollution Degree 2 environment (Environment where there is no pollution or only dry, non-conductive pollution).

Interface classifications

The external interfaces of the product are classified as follows:

- ADSL: TNV circuit, subjected to over voltages (TNV-3)
- USB: SELV circuit

Cleaning

Unplug this product from the computer before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.

Water and moisture

Do not use this product near water, for example, near a bathtub, washbowl, kitchen sink, and laundry tub, in a wet basement or near a swimming pool. Transition of the product from a cold environment to a hot one, may cause condensation on some of its internal parts. Allow it to dry by itself before re-starting the product.



Thank you for making SpeedTouch part of your Broadband experience.
For more information and updates please visit us at www.speedtouch.co.uk

